BVWHC 2020 ANNUAL REPORT



OUR MISSION:

As a local, independent provider, our mission is to offer accessible, evidence-based, and compassionate health care, including abortion, family planning, gynecology, gender-affirming services, community education, and sexual health support.



OUR VISION:

Women's Health envisions an informed community of people empowered to make health related choices that support vibrant, full lives.



OUR VALUES:

Care Compassion Community

ADAPTING OUR SERVICES IN 2020



TELEHEALTH

To maintain patient access during COVID-19, we saw an immediate need to provide telehealth services. Within a week of closures beginning in Colorado, we successfully began to implement a telemedicine program. We have found that this has been a very successful way to conduct follow up appointments for hormone therapy clients. Normally these appointments account for 5% of overall encounters, but over the last few months they have accounted for approximately 20% of telehealth visits. As always, our goal is to ensure that our patients have a reliable, compassionate, and community-focused resource to provide for their sexual and reproductive health needs. The additional access this program has provided for our community is extremely important.



VIRTIIAI I FARNING

While the pandemic has changed the way we deliver our educational services, it has not stopped the work we do. We are unrelentingly committed to the people we serve, and the impact of our work is valuable to diverse communities. Our Education & Outreach team has been learning to navigate the virtual education world and expand our use of digital resources. In the spring, we pivoted towards recording educational programs and sending them to teachers. Currently, most teachers are asking for live, virtual classes, and we expect this to continue as long as COVID-19 precautions are needed.

A NOTE FROM OUR CEO

Dear friends.

What a year to start as the CEO of Boulder Valley Women's Health Center! 2020 has been a challenging year for the entire world as we saw the onset of the COVID-19 health crisis grow into a global pandemic impacting all of us in myriad ways. I could not be prouder of our team at Boulder Valley Women's Health Center, who demonstrated the ability to adapt quickly and flexibly in response to the pandemic and ensured that accessible reproductive healthcare was always available to our communities.

Like most healthcare organizations across the country, BVWHC was also significantly impacted by the pandemic. We faced financial challenges as we reduced the number of clinic visits and cancelled major fundraising events like Condom Couture and Champions of Choice in an effort to minimize the risk of COVID-19 exposure to our patients, donors, and staff members. The pandemic also inspired us to creatively overcome challenges to advance our mission. Not only were all of our team and staff meetings conducted virtually, but we also implemented a Telehealth platform for patients to receive care safely. Furthermore, our education and outreach programs transitioned to interactive virtual and recorded sessions, and we adopted a no-ultrasound medication abortion approach to provide safe access during the pandemic.

In June of 2020, as the powerful demonstrations denouncing anti-Black racism unfolded, we made our stance clear and took meaningful action. As a healthcare organization committed to advocating for the underserved and fighting for justice, equity, and reproductive rights, we stand in solidarity with the fight against systemic racism, white supremacy, and the historic oppression of the Black community. As an organization, we are committed to a just and equitable future, and recognize the intersectionality of reproductive rights and racial justice. We continue to incorporate diversity, equity, and inclusion initiatives into every aspect of our work, deepening our role as allies in the racial justice movement.

Looking into the future of BVWHC, we remain committed to providing compassionate, inclusive, and high-quality care. As we continue to navigate the pandemic, we are committed to finding creative ways to expand access for our patients by leveraging telemedicine. We hope to soon be able to provide our abortion services through telehealth, expanding access to all those in need within the state of Colorado.

A special thank you to our wonderful donors who supported us during the pandemic. It is because of you that we were able to keep our doors open and offer safe, accessible, evidence-based care to our community. Thank you for your support and your commitment to reproductive health.

Thank you,

CYNTHIA MOLINA, MNMCHIEF EXECUTIVE OFFICER

Cepthia P. Kela.

BOULDER VALLEY WOMEN'S HEALTH CENTER



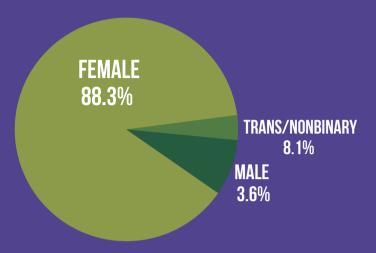


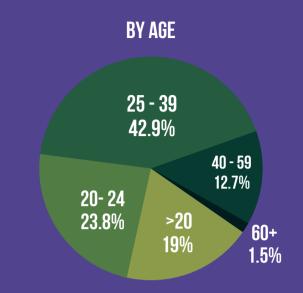


WHO WE SERVE











Percentage of our patients under the federal poverty

*\$12.760 annual income for an individual and \$26,200 for a family of four

2,500

2,000

2491

1,500

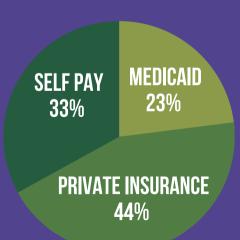
1,000

500

SERVICES PROVIDED



PAYMENT SOURCE

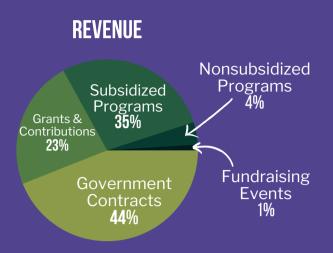


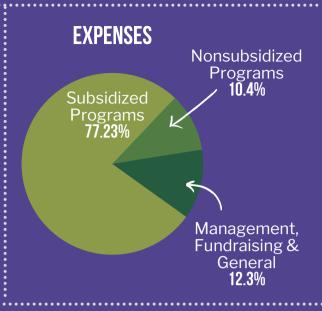
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3104 TOTAL PATIENTS

FINANCIALS





ABORTION FUNDING

We are committed to removing cost as an obstacle to reproductive health care. Because no government funds can be used to subsidize abortion services, BVWHC maintains a private fund, the Reproductive Equality Fund (REF), to reduce the cost of abortion care for our patients in need. REF is funded entirely through donations from caring individuals in our community. We also facilitate assistance provided by the National Abortion Federation and the Cobalt Abortion Fund.



FINANCIAL ASSISTANCE PROVIDED IN 2020: \$29,705

37% OF PATIENTS REQUIRED ASSISTANCE



If you would like to donate to any of our programs, please visit:

www.boulderwomenshealth.org/donate

Or send a check to: **BVWHC**

2855 Valmont Road, Boulder CO 80301

